



PTO/SB/08a (08-03)

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Sheet 2 of 4 Attorney Docket Number 4257058

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Substitute for form 1449A/PTO			Application Number	
			Filing Date	March 6, 2003
			First Named Inventor	MANASSEH Frederick, Mark et al.
			Art Unit	
			Examiner Name	Farhad Ali
			Attorney Docket Number	
U.S. PATENT DOCUMENTS				
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document
		Number-Kind Code ² (if known)		Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
1	US-6212178 B1	4-3-2001	BECK	
2	US-5353618	10-4-1994	Crick	
3	US-6404857	6-11-2002	Blair et al.	
4	US-4821118 A	4-11-1989	LAFRENIERE	fig. 10, col. 9 line 44-68, col. 11 line 8 - col 12 line 16, col. 13 line 1-22
5	US-6097429	8-1-2000	SEELY et al.	abstract, col. 8 Line 31-col. 9 line 5, col. 13 line 5 - col. 14 line 17
6	US-6559769	5-6-2003	ANTHONY et al.	abstract, fig. 6, col. 4 line 48 - col. 5 line 6, col. 17 line 44 - col. 19 line 6
7	US-2001/0043697 A1	11-22-2001	COX et al.	abstract, page 1, paragraph 15
8	US-6441734 B1	8-27-2002	GUTTA et al.	abstract
9	US-2003/0128099 A1	7-10-2003	COCKERHAM	abstract, page 5 par. 51, page 5-6 par. 59, page 7, par 70-71
10	US-5303045 A	4-12-1994	RICHARDS et al.	abstract
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17	US-6094227 A	7-25-2000	GUIMIER	abstract
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19	US-5091780 A	2-25-1992	POMERLEAU	fig. 2, col. 3, line 57 - col. 6, line 21
20	US-5307170 A	4-26-1994	ITSUMI et al.	col. 9, lines 25-40
21	US-5734441 A	3-31-1998	KONDO et al.	fig. 6, col. 8, lines 20-54
22	US-6028626	2-22-2002	AVIV et al.	
23	US-6295367	9-25-2001	CRAFTREE et al.	
24	US-4145715	3-20-1979	CLEVER Eric C.	col. 1, line 1 - col. 2, line 24, col. 3 line 33-58

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	26	US-2002/0059283 A1	5-16-2002	SHAPIRO et al.	
	27	US-2002/0010705 A1	1-24-2002	PARK et al.	
	28	US-6345305 B1	2-5-2002	BECK et al.	
	29	US-6230197 B1	5-8-2001	BECK et al.	
	30	US-6170011 B1	1-2-2001	BECK et al.	
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	33	US-6134530 A	10-17-2000	BUNTING et al.	
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	36	US-6014647	1-11-2000	NIZZAR et al.	
	37	US-6330025	12-11-2001	ARAZI et al.	
	38	US-6327343 B1	12-4-2001	EPSTEIN et al.	col. 5 lines 9-65, col. 7 lines 14-65, fig. 3A, fig. 3B
	39	US-6427137 B2	7-30-2002	PETRUSHIN	abstract, col. 6 lines 45-67, col. 8 lines 36-54
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FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Documents	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ₆
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)				
42		WO 03 013113 A2	2-13-2003	BLAIR et al.		
43		GB 9916430.3	7-13-1999	Racal		
44		WO 03 067360 A2	8-14-2003	ELAZAR et al.		
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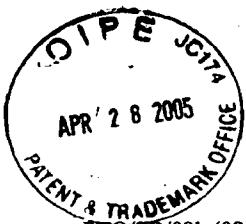
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Sheet	4	Of	4	Attorney Docket Number
OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.		
	48	(Hebrew) print from Haaretz, "The Computer at the Other End of the Line", Feb-17-2002		
	49	NiceVision - Secure your Vision, a prospect by NICE Systems, Ltd. No Date		
	50	NICE Systems announces New Aviation Security Initiative, reprinted from Security Technology & Design No Date		
	51	(Hebrew) "the Camera That Never Sleeps" from Yediot Aharonot		
	52	FREEDMAN, I. Closing the Contact Center Quality Loop with Customer Experience Management, Customer Interaction Solutions, Vol. 19, no. 9, March 2001		
	53	PR NEWSWIRE, NICE Redefines Customer Interactions with Launch of Customer Experience Management, 13 June 2000		
	54	PR NEWSWIRE, Recognition Systems and Hyperion to Provide Closed Loop CRM Analytic Applications, 17 November 1999		
	55	Financial companies want to turn regulatory burden into competitive advantage, 24-Feb-2003, printed from InformationWeek, http://www.informationweek.com/story/TWK20030223S0002		
	56	SEDOR - Internet pages form http://www.dallmeier-electronic.com No Date		

Signature	/Farhad Ali/	Considered	03/26/2010
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